Information Communications Technician
LEVEL 3

The broad purpose of the ICT occupation is to deliver efficient operation and control of the IT and/or Telecommunications infrastructure (comprising physical or virtual hardware, software, network services and data storage) either on-premises or to end-users provisioned as cloud services that is required to deliver and support the information systems needs of an organisation. The Information Communications Technician makes their contribution through the application of infrastructure management tools to automate the provisioning, testing, deployment and monitoring of infrastructure components. This standard aligns with the RITTech for professional recognition.

ST0973 Version 1.0
12 months minimum to gateway

LARS	**618**
EQA	**Ofqual**
Element Grading	**Pass/Distinction/Fail**
Grading	**Pass/Merit/Distinction/Fail**

Specialisms:
Support Technician
Network Technician
Digital Communications Technician

Gateway Requirements
- **Level 2 Functional Skills - English and Maths**
- **Portfolio**
- **Gateway Declaration Form**
- **Apprentice Portfolio Checklist**

Assessment Methods

Professional Discussion Underpinned by Portfolio

- 1:1 Independent End-Point Assessor (IEPA) and apprentice - 60 minutes (+-10%).
- Minimum of 10 open questions to be asked by IEPA.
- Apprentice to receive minimum of 5 working days notice.
- Remote using video conferencing.

Project Report with Questioning

- Project theme set by the employer and the apprentice has 4 weeks after gateway to submit report.
- Project to be completed in the workplace under normal supervision.
- Max of 1,500 words (+-10%).
- Questioning (1:1 IEPA and apprentice) – 30 minutes (+-10%). The apprentice will be given a weeks' notice.
- The IEPA will ask a minimum of 5 questions.

Registration on ACE360 → On programme delivery → Gateway → Assessment → Certification

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